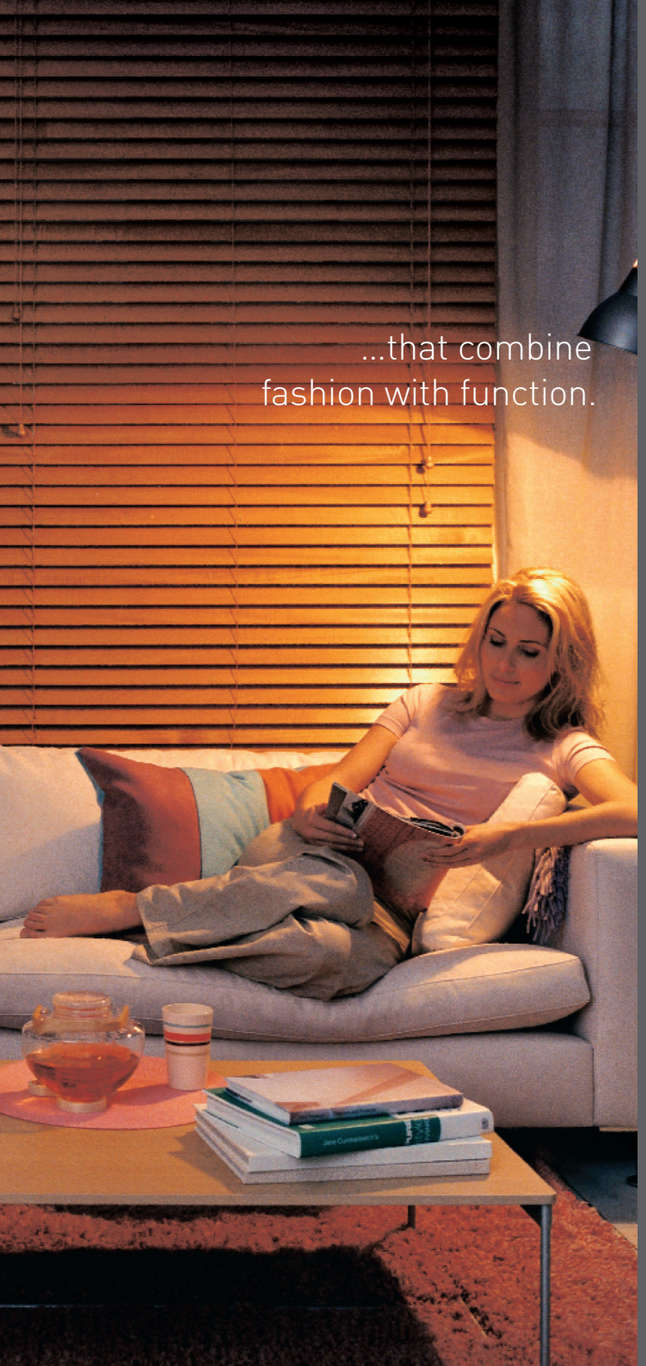

WARWICK
Guarantee

Since 1966 Warwick have supplied fine furnishing fabrics which have been quality tested to world standards for performance, durability and safety.

For a period of Three Years for both Domestic and Commercial applications, we guarantee to replace any fabric which is found to be faulty as a result of manufacturing defect and which has been used in accordance with our performance ratings and care instructions.

The Warwick Quality Guarantee is additional to all statutory rights and remedies that are available to our customers under Australian Consumer Law.

In the event of any fabric claim Warwick customers will be provided with a comprehensive service form to be completed and returned to Warwick to facilitate prompt processing.

Full terms and conditions of the Warwick Quality Guarantee are available upon request. Please e-mail info@warwick.com.au or fax +61 3 9416 1060.

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Wouldn't it be great if every fabric had its own guardian angel with the ability to protect against life's daily misadventures?

Introducing **Warwick Halo**, a new generation of furniture fabrics that are easy to clean and hard wearing. Put simply, they are built to last. With over 1000 fabric choices at a range of different prices, **Warwick Halo** fabrics are the perfect choice for customers who value both fashion and function.

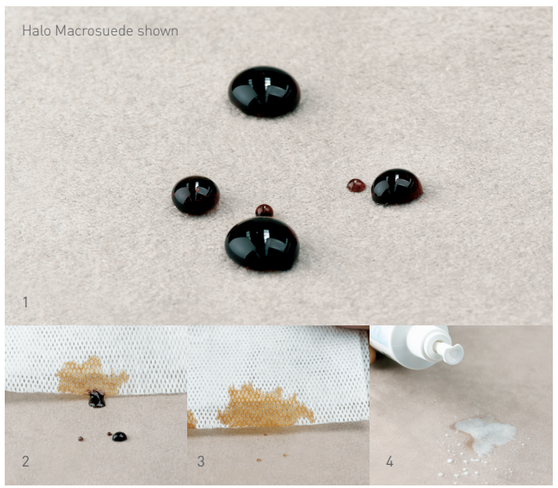
All **Warwick Halo** fabrics are woven to precise specifications and tested to exacting standards for colourfastness, abrasion and *inherent* stain resistance. If they pass, they receive the **Warwick Halo** hallmark for high performance, easy clean fabrics. Additionally, **Warwick Halo** fabrics are resistant to pilling, mould and mildew and are impervious to attack by moths, silverfish and insect pests.

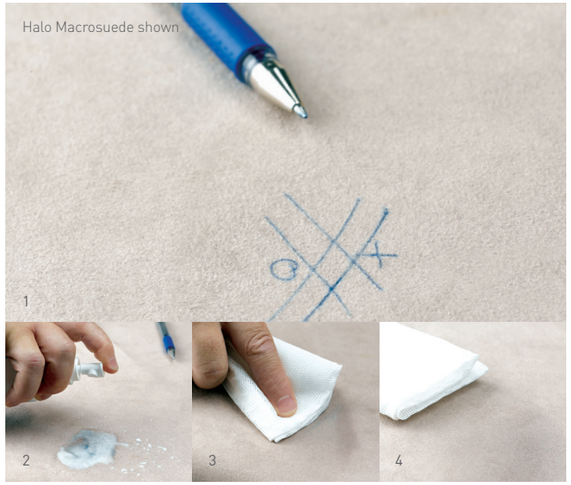
Warwick Halo fabrics are compatible with independent retail fabric protection and guarantee programs. These programs enhance the fabric's ability to resist liquid staining by providing a spill repellent surface and/or warranties to cover accidental damage.

For your own peace of mind, next time you purchase furniture, ask yourself; should it be wearing the **Warwick Halo**?

Stain Removal From Non Liquid Repellent Fabrics
Warwick Halo's inherent stain resistance allows easy removal for most stains from non liquid repllent treated fabric. Above, soy sauce is easily removed.

Stain Removal From Liquid Repellent Fabrics
Liquid repellent treated fabrics however allow immediate removal of liquid spills. Below, soy sauce is easily removed by use of absorbent cloths to draw off excess liquid.





Common Pen Ink On Warwick Halo Fabrics
Removal of most common pen marks is possible using Halo Spotcleaner on Warwick Halo fabrics.

Handling Stains On Textured Fabrics
For textured fabrics, apply cleaning agents to a clean cloth first, not directly to the fabric surface. This method will help prevent channeling of stains into the fabric textures or patterns.

Warwick Halo Fabrics Care and Cleaning
Warwick Halo fabrics are designed to help furniture stay looking younger longer and to respond well to cleaning tests using some of the most common household stains such as red wine, tea/coffee, chocolate, shoe polish, make up and most ink.

Spot Cleaning
Treat spills and stains as soon as possible. Gently scrape any soil or mop any liquid from the surface of the fabric.

For Non Oil Based Stains
Use warm water and non toilet soaps which do not contain optical brighteners (consider Velvet soap, Lux Flakes, Softly). Mix a small amount of soap and warm water solution and apply to the stain rubbing gently. Blot dry with a clean towel. Apply cool water (preferably rain or distilled water) and blot dry again. Then with a hair dryer working out from the centre of the stain, dry quickly to prevent rings forming. It is generally preferable to clean whole panels of fabric in this way rather than trying to spot clean specific areas.

For Oil Based Stains
Following the same basic guidelines as above, apply a proprietory brand solvent based cleaner and try to clean generally in panels rather than spot cleaning specific areas. A helpful industry 'secret' is for spot removal of oil based biro marks by the application of a conventional hairspray.

Completing the Stain Removal Process
Once residual stains are removed, deodorise the affected area to remove any lingering odours. Then, re-apply fabric protector to restore any liquid repllency that may have been removed along with stain.

The Warwick Halo Fabric Care Kit
To further enhance spot cleaning results, Warwick have introduced the Halo Fabric Care Kit which includes Halo Spot Cleaner for most household stains, Halo Fabric Deodoriser to help neutralise pet and general odours and Halo Fabric Protector to restore liquid repellency on fabric sections that have been spot cleaned. The Halo Fabric Care Kit is available from most furniture retailers.

Halo Fabric Care Kit:
Spot Cleaner
Deodoriser
Fabric Protector

Independent Test Results on Halo Fabrics

Soil Type	Halo Cleaner
Streetsoil	5
Coffee, hot and strong	4/5
Orange Juice	5
Tomato Sauce	4/5

Ford Test method BN112-098; where 5 means no staining and 1 means severe staining.

Suggestions for Regular Care

1 Remember that the long term villain 'dust' is settling daily on your favourite furniture pieces. Highly visible on coffee tables and polished surfaces but quite often unnoticed on upholstered furniture. Yet accumulated dust and grit work their way into the fibres and act as miniature 'grinders' which ultimately lead to the breakdown of even the strongest fabrics. So please take care to vacuum regularly (weekly) using low suction to significantly extend the life of your furniture.

2 When arranging your furniture take care to avoid contact with external walls or radiators to prevent problems of moisture build up, or scorching damage.

3 Protect from direct sunlight. It is important to note that no fabric is 100% colourfast and that it is impossible to prevent colours fading if adequate precautions are not taken in the home. Winter sun, sitting lower in the sky can cause the most damage, particularly when protective curtains have been opened to 'warm the room'.

4 Rotate reversible cushions regularly to significantly extend the life of your seating.

5 There are many variables which can trigger pilling, including climatic conditions and user environment. Even specific clothing types (fleecy tracksuits etc.) can transfer pills from the clothing to the furniture fabric. Pilling can be successfully removed with a battery operated pilling tool available from most haberdashery stores.

6 The frequency of professional cleaning for your furniture should be determined by the nature of use in the home, your own maintenance and environmental conditions. As a good 'rule of thumb' overall cleaning is recommended every 12 months for most family room lounges.

Please Note
Our spot cleaning advice is offered in good faith and should not be considered as a guarantee that all stains may be removed. For severe stains please consult a professional upholstery cleaning company.

Important Reminder
Pre-test the cleaning methods on a hidden part of the furniture to ensure fabric and colour are not affected. Apply proprietory cleaning agents strictly in accordance with instructions. Use of soap or detergent with water should be approached carefully as overzealous rinsing to remove soap residue may result in overwetting, watermarking and possible wetting of substructure which may create other stains or damage products.